

Language of Health Literacy:

Communication is	Step 1
Communication is important because I need to to help me listen. Nodding helps Making eye contact helps is feeling I know this because I think you are feeling Is that right? Are you feeling right? You are feeling right? What you are saying is I like when you talked about So I hear you saying	
When I am, my voice should be at a volume. Speed of voice is important because When talking about, I should talk at a speed. When you said, you were speaking very fast. Can you try it again, but slower? I couldn't understand what you just said. Can you please repeat it? I feel, and I need Can you please help?	Step 2



Step 1: Listen to Others

Sub Skills:

- Define communication
- Use appropriate body language while listening
- Notice the speaker's body language to better understand
- Summarize the speaker
- Ask the speaker questions



Step 2: Speak

Sub Skills:

- Use appropriate volume of voice
- Use appropriate speed of voice
- Show my emotions using body language
- Ask for help with a strong, clear voice

